![ID INFORMATION DEVELOPMENT]

NEWS RELEASE

March 1, 2018

A SaaS-Type Remote Operation Support Service Using Smart Glasses is Released, Enhancing the IoT Solution Lineups
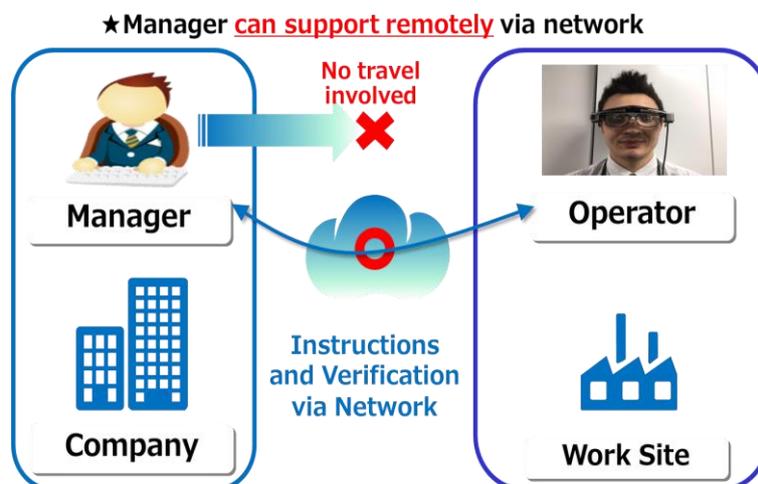
Information Development Co., Ltd. (head office in Chiyoda-ku, Tokyo; Masaki Funakoshi, CEO; hereinafter referred to as "we") is releasing, a SaaS-type remote operation support service at March 1, 2018

This service is built on AWS (Amazon Web Service), and uses Smart Glasses manufactured by Seiko Epson Corporation.

■ Overview of the Solution

Companies are faced with a big management challenge – "Work style reform" - a revolution in the ways they work with a focus on the improvement of productivity. Under these circumstances, wearable devices are attracting a lot of attention as a tool to improve productivity. Based on our longtime experience of systems operation management, which is our flagship operation, we have built a remote operation support service on a cloud.

Use of this service allows a manager at a remote location to share the visual field with an onsite operator wearing Smart Glasses while giving instructions and verifying operation. In addition to freeing up the onsite operator's hands, the service significantly reduces the amount of viewpoint shift during the work, dramatically improving the work efficiency more than using a tablet or smartphone. The service uses to a wide range of applications including system operation and maintenance, device and equipment inspection, insurance adjustment, and warehouse operation.

■ **Features of the Service**

(1) Work efficiency improves by remote support.

(2) Use of QR codes facilitates site operators' connectivity.

(3) Enhanced security through multiple-factor authentication using encrypted data transfer and a one-time password

(4) Functions for managing users, devices, and logs allow preparation for audits.

■ **Assumed Applications**

(1) System operation and maintenance

(2) Machine and equipment inspection

(3) Insurance adjustment

(4) Warehouse operation

(5) Construction site

(6) Medical and nursing sites

(7) Applications to many other operations are possible.

■ **Service Billing Format**

Standard Price: JPY 30,000 ~   (User license / monthly)

Note: A Smart Glasses unit, a one-time password token, and a mobile router, etc. will be required separately.

■ **About Information Development**

For approximately 50 years since the foundation, we have been providing IT services to a wide variety of customers such as financial, public, and aeronautical companies, centering around system operation management and system development.

We have been solving our customers' issues by combining our cybersecurity know-how that we have accumulated over approximately 20 years on one hand and our longtime experience of operation management and development on the other. We will continue to contribute to the improvement of our customers' IT environments.

<Product or Service Inquiries>

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